





Business Challenges

As Western Canada's largest IT services provider, we faced a challenge: despite years of searching, we couldn't find a staffing partner who truly understood the technical expertise and flexibility our growing business required. So, we built our own **Microserve Staffing Services**, designed by IT professionals, for IT professionals.

Today, we help organizations of all sizes, from startups to enterprise leaders like BC Hydro, TransLink, PHSA, and BCLC, quickly scale their teams with top-tier IT talent. Whether you need short-term project support or full-time hires, we deliver the right people, right when you need them.

Why Microserve

At Microserve, we provide flexible IT staffing solutions across all IT disciplines and experience levels.

Decades of Experience: With over 40 years of combined team tenure in IT staffing and recruitment, we bring unmatched stability, insight, and a long-term perspective to every engagement.

Technical Expertise: As an IT company, we maintain our own team of technology specialists, ensuring that our clients benefit from industry knowledge and expertise. Many of our staffing team members hold a computer science degree, enabling more accurate screening and deeper technical vetting.

Specialized Sourcing Methods: Our deep roots in the Canadian IT industry give us access to unique sourcing channels and networks that go beyond traditional recruitment methods.

More Than Just Recruitment: As a full-service IT solutions provider, we offer end-to-end support for all you IT needs. From end-user computing and print services to AV, managed services, and professional consulting, we support your entire IT ecosystem.

Key Benefits

- Over 35 years of experience providing IT services across British Columbia and Alberta.
- Network of over 60,000 and growing qualified technical candidates.
- Ensures best-fit candidates through deep understanding of client needs and comprehensive pre-screening.

Related Services

Modern Device Management

Apple Device Management & Support

Training & Adoption

Cybersecurity

<u>Business Continuity & Disaster</u> <u>Recovery</u>

Microsoft Copilot Readiness Assessment





Service Description

At Microserve, we work closely with our clients to develop an understanding of their requirements and corporate environment. Understanding of corporate culture, as well as technical requirements, helps us to identify candidates that are the best fit from all aspects.

Armed with an in-depth understanding and knowledge of our client's business needs, we follow a comprehensive resource pre-screening process.

The following provides an overview of our IT Staffing Services offerings:

Capabilities	Description
Staff Augmentation Services	We provide IT contract resources for short or long-term engagements
Contract to Hire Placements	Allows organizations to work firsthand with a candidate prior to making a final hire decision
Permanent Placements	We offer competitive guarantees for permanent placements to ensure long term client satisfaction
Payroll Services	To reduce administrative cost & liability, we perform contract administration and payroll services for individual independent IT contractors working for your organization
Preferred Vendor Services	Additional benefits such as preferred rates, customized reporting, and optional billing integration are available to clients who work with us as a preferred vendor for staffing services
Global Talent Recruitment	Access top IT professionals from around the world with our international sourcing services. Tap into global markets to find specialized talent, reduce costs, and scale faster



